

Financial Policy

Business Office Phone: (360) 449-6354

FEE ESTIMATES

A Representative is available to answer your insurance questions and to estimate your financial responsibility. All prices quoted **ARE ESTIMATES**. Your Surgeon will determine the exact procedure to be performed at the time of your surgery. You will receive a separate bill from your surgeon and, if applicable, from your anesthesiologist.

PAYMENT REQUIREMENTS

Payment of your personal balance is due at the time services are provided. If you cannot pay your personal balance in full at the time of service, call (360) 449-6354 to set up a short term payment plan. For our patients needing longer term payment plans, SWRSC accepts Care Credit. To apply online, go to www.carecredit.com or call 800.365.8295. Once approved, come into our Business Office at 200 NE Mother Joseph Place, **Ste. 230** prior to the date of your surgery to process the transaction.

DEPOSITS

Payment of your insurance deductible, copayments and/or coinsurance is due at the time of service. If you do not have insurance, your bill is due and payable at the time of service. A short term payment plan or longer term financing, through a financial institution, must be arranged prior to service. Please call (360) 449-6354 to make payment arrangements.

INSURANCE BILLING

If you provide insurance information, we will submit a claim on your behalf. If your claim is not paid in 30 days, please call your insurance plan to check on the status of your claim.

SWRSC is a participating provider for many insurance plans. Including Aetna, Cigna, Columbia United Providers, DSHS, Medicare, Providence Health Plan, Regence of Oregon and United Healthcare. SWRSC is not a participating provider for Community Care Network, First Health or Medicaid programs through any state other than Washington. If SWRSC is not listed in your Participating Provider Directory, please contact your insurance plan to confirm that you will receive benefits for procedures performed at SWRSC.

MOTOR VEHICLE ACCIDENTS AND OTHER 3RD PARTY LIABILITY CLAIMS

SWRSC will submit a claim on your behalf. **However, we cannot wait for payment until your case is settled.** If you are unable to pay in full, **you will be required to set up a short term payment plan or arrange longer term financing through a financial institution prior to service.**

ACCOUNT COLLECTION

SWRSC may assign delinquent accounts to outside collection agencies. Interest and collection fees may be added to accounts assigned to outside agencies.